



Third-party Apps

Compliance third-party extensions and localizations within 3PL Dynamics

Version 1.1

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Every day, logistics service providers around the globe use 3PL Dynamics to streamline their logistics processes. With every order and trip, customers enrich their database with valuable operational information. Such data must be protected at all times. Boltrics therefore takes extensive measures to safeguard the data of its customers and its own data from fraud, misuse and unauthorized access.

To safeguard the security, integrity, availability and updateability of 3PL Dynamics and the underlying Microsoft platform, Boltrics does not permit the installation or use of third-party apps, including Customer- or partner-developed apps, except for the standard Microsoft components referenced in this document and a limited set of extensions that Customers may use strictly at their own responsibility and risk.

This document sets out the compatibility requirements and categories of extensions that Boltrics, following a limited and non-exhaustive technical assessment, deems to pose no direct, known conflicts with the core Boltrics solution. Boltrics makes no representation or warranty regarding actual or continued compatibility.

Boltrics does not support, endorse, manage, validate, certify or guarantee any Non-Boltrics Product. Any installation or use of such products is entirely at the Customer's own risk and automatically relieves Boltrics of any responsibility or liability for the security, integrity, availability, performance, updateability or correct operation of the 3PL Dynamics environment.

Extensions that do not conflict with Boltrics Core Functionality (no maintenance, no support and no warranty)

Customers and implementation partners may install certain extensions strictly at their own risk, provided that:

- the extension does not interact with, modify and/or affect 3PL Dynamics or its data model;
- the extension meets the compatibility conditions listed in this document;
- the extension is fully maintained, supported and managed by the Customer or partner;
- the extension also complies with all agreements and requirements applicable under the contract with Boltrics.

Listing of an extension by Boltrics does not indicate approval, compliance, endorsement or validation of any kind. Nothing in this document obligates Boltrics to assess, monitor or re-assess any third-party extension.

Microsoft Localizations and Standard Components:

The list of Microsoft localizations, standard components and country-specific extensions that Boltrics considers compatible for informational purposes only is published and continuously updated in [Boltrics Learn](#).

Boltrics does not support, validate or guarantee any item listed in Boltrics Learn. Responsibility lies with Microsoft or the stated Publisher.

Apps that Do Not Conflict With the Boltrics Solution (Customer-Managed)

The extensions that Boltrics currently deems not to conflict with the core Boltrics solution are published in [Boltrics Learn](#).

Customer-Managed Third-Party Extensions (no support, no warranty)

These extensions may be used entirely at the Customer's own responsibility and risk, provided that they do not affect the security, integrity, performance, data model, availability or updateability of 3PL Dynamics or the Microsoft platform. After each Microsoft update or Boltrics release, the Customer or its implementation partner is solely responsible for reinstalling, retesting and ensuring continued compatibility.



If performance issues arise, the Customer must demonstrate that such issues persist without the extension.

Important conditions:

- The app must not affect the standard.
- Any extension that affects the logic, performance, security, data integrity or updateability of 3PL Dynamics must be removed immediately.
- If such impact occurs, Boltrics' listing of the extension is automatically void.
- Boltrics reserves the right to disallow the app.
- Extensions must not modify, duplicate or replace any functionality available within the Boltrics suite.
- No dependency on or interaction with the Boltrics solution is permitted.
- Boltrics may revoke the listing at any time if Microsoft introduces native functionality that replaces the purpose of the extension.
- Boltrics may also revoke listing if an extension interferes with Boltrics-native components or functionality; reinstatement occurs only after proven resolution by the Customer or partner.

Cost & review notes:

- A non-refundable fee of € 500 applies when Customers request Boltrics to review a new partner-developed extension for compatibility.
- If Boltrics provides support related to issues caused by third-party extensions, additional fees will apply.
- Boltrics reserves the right to deny or remove any extension from this document at any time.

Partner Extensions Listed for Compatibility Purposes (Customer-Managed)

Partner-developed extensions referenced for compatibility purposes only are listed in [Boltrics Learn](#). Their listing does not constitute approval, support, validation or endorsement by Boltrics. Customers remain fully responsible for their use and for ensuring continued compatibility.

Misuse and Enforcement

Improper or excessive use of AppSource or unsupported third-party extensions may result in restricted ability to install extensions or require removal of affected components. Boltrics may, at any time and without prior notice, block, disable or remove any third-party extension (including Partner-IP Add-on, BC-only extension, PTE or integration), if Boltrics determines, at its sole discretion, that the component:

- affects or risks affecting the security, integrity, availability, updateability, continuity or lawful operation of 3PL Dynamics or the underlying Microsoft platform; or
- violates Microsoft's technical or certification requirements.

Boltrics is not liable for any consequences, business impact or costs resulting from such blocking or removal. Compliance with this document, or the inclusion of an extension herein, does not imply any responsibility, endorsement or liability by Boltrics for the operation, security or correctness of third-party extensions.

This document and/or the lists referenced in [Boltrics Learn](#) are dynamic and may be updated, revised, replaced or removed at any time by Boltrics or Microsoft. No rights may be derived from the presence, absence or description of any extension in Boltrics Learn. Customer remains fully responsible for verifying compatibility and security before installing or using any third-party extension.

